# Care Management Plan 2016 – 2017

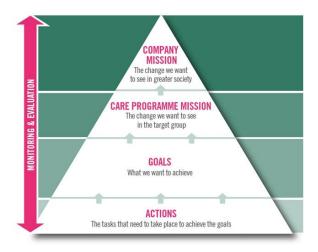
Chengdu, China



### **About the Care Management Plans**

This document explains the bigger picture of our projects in China and how the combined daily tasks of all of our volunteers help us to achieve long term goals. By following Task Lists, our volunteers work towards our Goals, through which we contribute to our Care Programme Mission which combined with our other projects, helps us to reach our Company Mission.

Here we will lay out the priorities, resources, monitoring tools and evaluation systems used to make our ambition a reality.



### **Our Resources**

#### **Human Resources**

- Volunteers are of course our primary resource to achieve our goals. We welcome over 3,000 Care volunteers per year globally.
- The staff at our placements support and facilitate our actions
- Over 600 Projects Abroad staff members provide the structure we need for worthwhile projects.

#### **Physical Resources**

- With over 50 Projects
   Abroad offices worldwide,
   there is always somewhere
   for volunteers to work
   together and share
   experiences
- We provide all necessary placement materials and regularly construct and renovate care centres.

#### **Online Resources**

- Our Volunteer Resources
   Database shares thousands
   of ideas among our
   community
- The Care Database is used to track our projects all over the world
- Personalised
   MyProjectsAbroad
   webpages prepare each
   volunteer for their Care
   project.

#### **Financial Resources**

- Funds for all of Projects
   Abroad's work come solely
   from volunteer placement
   fees. These are distributed via
   monthly budgets, to ensure
   fair allocation of funds for
   each destination.
- Occasionally the Projects
   Abroad community may send donations directly for a specific placement or project.

#### **Intangible Resources**

- The good reputation of volunteers in local communities is what makes our work possible. This reputation has been earned over years of dedicated volunteer contribution.
- This is supported by the combined knowledge of our extensive staff network.

# Our Care Management Plan Goals in China for 2016-2017

The following goals have been selected from a list of nine by our local staff and partners. Each placement may be working on one or more of these goals. We try to put volunteers in the most suitable placement based on what we know about them. We provide workshops, training, volunteer guides and checklists for each of these goals.



#### **Promote Early Childhood Development**

We aim to assess each child in fields of physical, social, emotional and cognitive development. Since 2010, the Government of China has placed more focus on ECD and the number of children attending kindergartens has increased dramatically. Using ECD checklists, we are able to identify the greatest areas of need in our partner placements, as well as target individuals who require the most help.



#### Improve the Quality of Life for Those Living with Disabilities

In recent years, the government has increased its support for disability initiatives, though access to specialised education, employment opportunities and support to parents of children with disabilities remain low. This has a huge impact on the quality of life for those living with disabilities. Together with our partner organisations we have introduced creative activities to help develop life skills for children with disabilities. By providing individualised care and attention, we can give more specialised and worthwhile treatments to those most in need.



#### Improve English

English has undeniably become the global language for business. In China's rapidly developing tourism and business sectors, knowledge of basic English can substantially increase people's employment prospects. Volunteers, in particular native speakers, can offer invaluable help in improving the students' and also the teachers' phonetics, pronunciation and grammar.



#### Improve Hygiene Levels of the Children

Access to hygiene and adequate sanitation has long been linked to community health, education and overall development. Teaching children good hygiene practices from an early age is key to improving their opportunities later in life. Projects Abroad volunteers aim to measure and improve hygiene standards over time through our Hygiene Checklist. We educate and run activities to promote proper hygiene, with the aim of improving overall health in these care centres.



#### Improve the Level of Stimulation of each Child

It has been shown that a lack of stimulation in early years, particularly in situations of poverty of neglect, can lead to delayed development later in life. Volunteers' activities encourage mental, physical and social exercises. Early exposure to stimulating games and activities strengthens a child's memory capacity, learning ability, physical health, social skills and emotional coping skills.

### How we achieve our goals

#### **Assessment**

Through specially designed checklists, our volunteers assess the status of each child or placements in areas related to English, Numeracy, Hygiene and more on a daily basis. This information is uploaded to the Care Database through regular workshops with our team.

#### Identify areas of need

Through our reporting system we can identify the areas that most need human or material resources. This helps volunteers to know which children are struggling so that they may conduct remedial classes; and also which students are ahead, so that they are given more challenging work.

#### <u>Assess</u>

- Goal Checklists
- Care Database data
- Placement meetings/visits

# Identify areas of need

- Competency level reports
- Staff and volunteer feedback

# Targeted Intervention

- Application of plans
- Assessment of improvements through "Progress over Time" report

#### **Planning & Training**

- Workshops
- Tasks List
- Resources: Volunteer Resources Database + office materials

#### **Targeted intervention**

Through our steady stream of volunteers year round, we are continuously targeting the areas of need determined by our checklists. Although a 4-week volunteer might not see a tangible difference in the time they are there, we are able to show that over longer time frames each and every volunteer contributes to long-term, sustainable impact.

#### **Planning and Training**

Based on the areas of need we create Task Lists, workshops and community days to direct our impact to where it is most needed.

Resources are designed by volunteers and these are shared on the Volunteer Resources Database.